Courses of the RTG 1703 in the summer semester 2016

| Course | Description |
|---------------------|---|
| Research Colloquium | Content: |
| | The doctoral researchers will |
| | 1. discuss their research issues; |
| | 2. demonstrate their ability to set-up a scientific study and to |
| | present the study design professionally; |
| | 3. present their state of research in front of expert audience and present |
| | their results in a systematic way; |
| | 5. gain in-depth knowledge in discipline specific fields and recent |
| | research institutions by presentations of guest lecturers; |
| | 6. be able to relate independently the offered issues to their own research |
| | topic; |
| | 7. be able to reflect their practical experiences. |
| | Lecturer: |
| | Prof. Dr. Jutta Geldermann |
| Relationship | Contents: |
| Management and | Fundamentals of the B2B- and B2C-Marketing, |
| Incentive Systems | • 4Ps, |
| | overview on recent CRM-Systems and architecture options, |
| | advantages and disadvantages in the context of interorganizational networks, |
| | incentive schemes in interorganizational networks, |
| | incentive oriented sales management, |
| | • mobile CRM, |
| | data security and CRM. |
| | Based on the knowledge about design of sales-political instruments for B2B- and B2C- transactions, advantages of relational relationships within the relationship management are analyzed. Subject of the analysis are incentive schemes, which are used for the coordination of interorganizational networks. Lecturers: |
| | Prof. Dr. Lutz Kolbe, Prof. Dr. Matthias Schumann; Prof. Dr. Waldemar Toporowski |