Virtual Internationalization in Higher Education From a niche to the mainstream

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BEYOND COVID-19



ICT IN INTERNATIONALIZATION



VIRTUAL INTERNATIONALIZATION (VI)



COMPREHENSIVE INTERNATIONALIZATION



VIRTUAL INTERNATIONALIZATION



SURVEYS ON COVID-19 & INTERNATIONALIZATION (DATA FROM EUROPE)

	Articulated institutional commitment	Admin. leadership & staff	(Home) Curriculum, Co-Curriculum	Faculty policies and practices	Physical student mobility	Collaboration, partnerships, TNE	Online and distance education
IAU 2020							
EAIE 2020							
EU COM Survey 2020 EUI Survey 2020							
QS 2021							
EUA 2021							
IAU/EUA 2020							
ESN 2020							
IAUP/ San- tander 2021							
THE 2020							
Coimbra Group 2020							
DAAD 2020, 2021							

VIRTUAL INTERNATIONALIZATION & COVID-19



DAAD (2020) / EUI Survey (2020) *% refers to HEIs which affirm that this is the case, unless otherwise provided

ADMIN. LEADERSHIP & STAFF

COVID-19 IMPACT

 Campus buildings closed 	D: 89 % [*]			
 Business trips cancelled 	D: 79 %			
Exchange programs for staff cancelled	D: 90 % EUI: 9,4/10 "most affected"; 81 %: "most negatively affected mid-term"			
Response				
 Virtual workplaces offered 	D: 98 %; EUI: 8,8/10 "most impacted"			
 Making use of partnerships for sharing good practices 	EUI			
Virtual conferences				



D. 80 7*

ADMIN. LEADERSHIP & STAFF





EUI Survey (2020)

ADMIN. LEADERSHIP & STAFF



- Key drivers and stakeholders for (virtual) internationalization
- Define and implement strategies and institutional commitment
- Competencies crucial (intercultural competence, digital literacy)
- International partnerships for good practices
- Blended staff mobility (EUI: 46 % ,,could be further supported")

COVID-19 IMPACT				
Courses cancelled	D: 40 %			
 Co-curricular events cancelled 	D: 97 %			
Response				
 Conversion to virtual teaching 	D: 98 % EUA: 95 % "all", 4% "some"			
 IaH strengthened 	IAUP: 49 %			
 Virtual mobility* increased 	IAU: 65 % IAUP: 63 % EUA: 25 % EU NESET: 85 %			

DAAD (2020) / IAU (2020) worldwide, includes "in development" and "planning or considering" / EU NESET (2020) / HolonIQ (2021) / IAUP (2021) / EUA (2021)

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(HOME) CURRICULUM, CO-CURRICULUM



(HOME) CURRICULUM, CO-CURRICULUM





(HOME) CURRICULUM, CO-CURRICULUM

- ICT-based measures for resilient, inclusive internationalization (IaH)
- Virtual exchange, virtual study abroad, and other forms!
- Considering digital divide, capacity 59 % in Europe able to increase virtual mobility, contrary to only 44 % in Africa (IAU)





DAAD (2020) / IAU (2020) / Rüland (2021) / EAIE (2020) / IAU/EUA (2020)

FACULTY, ACADEMIC AND TEACHING STAFF

COVID-19 IMPACT

 Offices closed 	D: 89 %
 Business trips cancelled 	IAU: 93 % (Europe) D: 79 %
 Conferences cancelled or postponed 	IAU: 88 % (Europe)
 Exchange programs cancelled 	D: 90 % EAIE: 54 %*
 Research activities stopped 	IAU: 9 % (Europe), 43 % (Africa)
 Research collaboration resilient 	D (Rüland) IAU/EUA
Response	
 Virtual workplaces offered 	D: 98 %; EUI: 8,8/10
 Conversion to virtual teaching 	D: 98 %
Virtual conferences	*data from very early stage (Feb 2020)
AD (2020) / IAU (2020) / Rüland (2021) / FAIE (2020) / IAU/EUA (2020)	16





- Key drivers and stakeholders for (virtual) internationalization
- Put forward international (virtual) research collaboration, implement IaH in curricula, and provide education and (academic) support to international students
- Staff development offerings important (digital literacy, teaching international students online, etc.)
- Support / integration of international faculty



COVID-19 IMPACT



DAAD (2020) / IAU (2020) / ESN (2020) / EU COM (2020)

RESPONSE



THE IN-BETWEEN

Advising

Online applications, bureaucracy

Online marketing

Virtual events & orientations

Hybrid / blended mobility abroad

DAAD (2020) / IAU (2020) / ESN (2020) / EU COM (2020)

home







- Blended / hybrid mobility for (pandemic-)resilient mobility
- ICT as support (anytime, anywhere)
- Seamless transitions (before during after)

COLLABORATIONS, PARTNERSHIPS, TNE



COVID-19 IMPACT

- Less exchange, problems in joint programs
- Branch campuses closed

RESPONSE

•	Partnerships helpful / sharing good practices	EUI: 60 % / 80 %
•	Maintaining / prioritizing existing partnerships	IAUP: 68 % / 56 %
•	Virtual collaborations	D: 26 %
•	Pooling online resources (courses, MOOCs)	EUI: 59 %

COLLABORATIONS, PARTNERSHIPS, TNE



Fig.12: How has COVID-19 affected your partnerships?



It weakened them, we had to concentrate resources on local issues

It strengthened them, we coordinated our efforts to respond to COVID-19

It created new opportunities with Partner institutions (e.g. virtual mobility, shared resources, etc.)



- Support of existing collaborations
- New forms of collaboration (virtual mobilities, OER/MOOC platforms, micro-credentials)
- Diversifying TNE (blended, industry connections)
- Strengthen resilience (EUI: 96 % ,,would have been better prepared to face this pandemic" if their virtual inter-university campus had already been fully operational)
- Access, capacity, quality of higher ed (e.g. in emerging economies)

ONLINE AND DISTANCE EDUCATION



COVID-19 IMPACT

 On-campus education & physical mobility obstructed

RESPONSE

- (Fully) ODE in the mainstream
- Online enrollment through distance education / D: 74 % / 15 % independent study
- Asynchronous learning options for students in other time D: 13 % zones

ONLINE AND DISTANCE EDUCATION



- ODE in the internationalization mainstream
- Domestic ODE: more and more programs \rightarrow internationalizing them
- Transnational ODE (Virtual TNE)
- Access to an international experience / to a quality education
- But: hindering factors to access, infrastructure (IAU study: In Europe 85 % of institutions able to offer distance teaching, Africa 29 %)





FUTURE OUTLOOK

After the end of the COVID 19 pandemic, the importance of digital elements and offerings in the internationalisation of higher education will ...



- ...remain similarly important as during the COVID 19 pandemic.
- ...become even more important than during the COVID 19 pandemic.



Sustainability

IMPACT OF COVID-19 ON INTERNATIONALIZATION



IN CLOSING

Just as they always have, technological innovations will reveal new ways to be a globally engaged university.

The **tools will change**, and new goals will move to the forefront, but **the case for internationalization of the university is not diminished**.

(Kinser, 2014)



...in order to enhance the quality of education and research for all students and staff, and to make a meaningful contribution to society. (de Wit et al, 2015)

Thank you for your attention.

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